



Important Note

July 2024

QIAcuity® Instrument Control Software version 0.5 and 1.0: End of Support

Dear valued QIAcuity customer,

With our software development, we always try to improve our QIAcuity Digital PCR System by adding new and exciting features to both the QIAcuity Software Suite and the QIAcuity Instrument Control Software (CSW). Some of these improvements make changes to the firmware of instrument parts necessary. Modules, including parts with older firmware, will be replaced by those that are compatible to newer software versions.

Therefore, we would like to inform you about the end of support duration for instruments running CSW versions older than 2.0. Those instruments can still be used without any drawbacks, but in case of necessary repair actions that require to replace modules running a newer firmware, it will be required to update the instrument to the latest software version.

This update will be done by our field service personnel, if required, and will not generate extra costs. However, for compatibility reasons, it will be required to update the QIAcuity Software Suite and the CSW of all further instruments connected.

We strongly recommend updating your dPCR instrument CSW in case it does not operate the latest software (currently version 2.5). If you would like to update your software or in case of any question, please contact our Technical Support Center at www.qiagen.com/support/technical-support

Best regards,

QIAGEN

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