

Important Note

Known Bugs ScreenGel® V2.1

Dear valued QIAxcel® Connect customer,

This note is to share with you an important piece of information about the known bugs to consider when working with your QIAxcel Connect.

Bug: Concentration display with High Sensitivity Cartridges

The concentration display in the “Distribution Analysis Result” table is cut when working with higher concentration of nucleic acid in combination with DNA High Sensitivity Cartridge or RNA High Sensitivity Cartridge and Distribution Analysis.

ccfDNA					
	Total Conc. [pg/µl]	Mol. [pmol/l]	Conc. [pg/µl]	Size Start [bp]	S
	3485.38	9410.25	1503.83	50	

Affected concentration range for DNA High-Sensitivity Cartridge and RNA High-Sensitivity Cartridge:

- $\geq 1 \text{ ng}/\mu\text{L}$ — The first digit is partially truncated.
- $\geq 10 \text{ ng}/\mu\text{L}$ — The first digit is not displayed; the second digit is partially truncated.

Note: This does only appear in the analysis environment in the “Distribution Analysis Result” table below the electropherogram or in the **Distribution** tab. Copy-paste, report, or export are not affected.

Further known bugs

A list of known bugs and changes from ScreenGel Version 2.0 to 2.1 can be found on www.qiagen.com/QIAxcel-Connect

If you have further questions, please contact our Technical Support Center at www.qiagen.com/support/technical-support

Best regards,

QIAGEN

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