

Important Note

Profile Management ScreenGel® V2.1

Dear valued QIAxcel® Connect customer,

This note is important for you if QIAxcel ScreenGel 2.0 is already installed on your notebook. The QIAxcel ScreenGel 2.1 contains a large number of enhanced Profiles that are intended to replace predecessor Profiles from ScreenGel 2.0.

However, installation of ScreenGel 2.1 will not remove the Profiles from previously installed ScreenGel 2.0. This means that these Profiles remain available in ScreenGel 2.1. As the predecessor Profiles are also official QIAGEN Profiles, they cannot be removed using the Profile Manager within ScreenGel.

This will result in a long list of profiles to be available in the drop-down selection within the software.

If you wish not to have the Profiles from the previous version displayed within the software or only want to keep a particular profile from the previous version, we recommend carrying out the following procedure before installing ScreenGel 2.1:

- Make a backup copy of the folder "ScreenGel 2" from path **C:\ProgramData\QIAGEN\QIAxcel\ScreenGel 2** and save it under a meaningful name in a different location.
- Deinstall ScreenGel 2.0 via **Apps & Features**.
- Delete the folder ScreenGel 2 from path **C:\ProgramData\QIAGEN\QIAxcel\ScreenGel 2**

If you now install the ScreenGel 2.1, the predecessor Profiles are no longer displayed in the Application.

Note: All data are still available in the backup copy of the folder ScreenGel 2. If you want to use one of the predecessor Profiles in ScreenGel 2.1, you can simply copy it to the corresponding subfolder under **C:\ProgramData\QIAGEN\QIAxcel\ScreenGel 2\Data**.

If you have further questions, please contact our Technical Support Center at www.qiagen.com/support/technical-support

Best regards,

QIAGEN

Trademarks: QIAGEN®, Sample to Insight®, QIAxcel®, ScreenGel® (QIAGEN Group). Registered names, trademarks, etc. used in this document, even when not specifically marked as such, are not to be considered unprotected by law.

04/2024 HB-3573-001© 2024 QIAGEN, all rights reserved.